

## **NORTH YORKSHIRE SHADOW HEALTH AND WELLBEING BOARD**

### **WORKSHOP 'Delivering Healthcare In A Rural Community**

**Facilitator Dr Roger Gibbins**

Wednesday 25th JULY 2012.

Time: 2.00PM

Location: Meeting Room 3 County Hall, Northallerton

### **CONTEXT**

The North Yorkshire Health and Well-being Board, currently established in shadow form, is the key partnership body providing leadership and oversight to health and care in the North Yorkshire region. At its inaugural meeting it established its purpose as:

- To prevent ill-health
- To promote equality, health and well-being
- To improve service delivery
- To deliver best value
- To provide leadership and champion health and well-being in North Yorkshire.

It will do this through using the Joint Strategic Needs Assessment as a baseline of the health and well-being of individuals and communities, developing a Health and Well-being Strategy to inform commissioning plans and progressing the integration health and social care. An aim of the Board is to ensure greater local democratic legitimacy and involvement and the Board has emphasised the importance of listening to and learning from service users.

As well as the challenges facing all Boards, North Yorkshire covers a large rural area characterised by sparse populations, long distances to bigger centres of population and with associated challenges of sustainability and access to services. Current trends, especially in health care, are leading to the concentration of services on fewer sites and the Board is mindful of the impact of this on its communities as it develops its strategies and plans.

Having established its role and purpose at its initial meetings and set in train the key building blocks to underpin its strategies, the Board has set aside its next meeting, 25th July, to take a reflective strategic view of the big issues and to satisfy itself that these are adequately

incorporated into its plans and work programme. With this in mind Dr Roger Gibbins of Kerve Coaching and Consultancy has been invited to address the Board and facilitate a workshop event. Dr Gibbins background is as:

- A member of the Scottish Government's National Framework Advisory Group that produced a National Framework for Service Change in NHS Scotland "Building a Health Service Fit for the Future" .
- Chair of the Remote and Rural Workstream that produced the national framework "Delivering for Remote and Rural Healthcare and chair of the subsequent Remote and Rural Implementation Group.
- A commissioner on the Scottish Government's Commission on the Future Delivery of Public Services that reported in June 2011 (The Christie Report)
- Chief Executive of NHS Highland providing health care to the north and west of Scotland and a member of the Highland Partnership that determined to fully integrate health and social care, a first for Scotland
- Currently working with Scottish Government in support of its integration policy

## **PROPOSED FORMAT**

The aim of the event would be to share with the Board the Scottish experience in general, and that relating to remote and rural healthcare in particular, with a view to the Board reflecting on its own emerging strategy and what it is seeking to influence and prioritise.

The proposed method would be to provide the Board with a broad overview of the strategic issues faced in Scotland and how these were approached, from which the Board can choose which areas are of most interest to explore in further detail. Although there will be generic themes, no two areas are the same and solutions for one Board may not be applicable for another. It is proposed therefore that the Scottish experience is used as an introduction for the Board itself to debate the issues as they relate locally and thereby begin to determine what to prioritise and what further work needs to be included within its strategies and future plans.

## **TOPICS**

There are a broad range of topics that may be of interest to the Board and could be covered. These are listed below:

Themes drawn from the Scottish Commission on the Future Provision of Public Services:

- The importance of management of demand, on prioritising services that prevent negative outcomes and deal with underlying causes of disadvantage and inequality
- The need to empower individuals and communities, to adopt an assets approach and support self reliance
- The need to forge partnerships and integration between organisations and around communities focused on the delivery of improved outcomes

Themes drawn from the work on developing and implementing a policy framework for remote and rural healthcare:

- The nature of rural healthcare and the challenges of change. The experience of engaging with rural communities and practitioners, the importance of history and loss aversion
- The model of remote and rural healthcare that recognises interdependence and integration of services supporting and building resilience within communities
- Emergency and out of hours response including the development of an emergency retrieval service and on the ground standards for emergency response to remote communities.
- Maintaining secondary care in remote locations, the role and function and staffing model for the six Rural General Hospitals in the Highlands and Islands.
- The enhanced community hospital and intermediate care.
- National resource allocation to reflect remote and rural costs.

Given the range of potential topics, and the time that may be available, Board members may wish to consider in advance any areas of particular interest. We are happy to receive your thoughts and share these with Roger prior to the day.